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Unisys PowerSuite™

Manage, optimize and secure your collaboration and communication platforms

Why use a UCC management dashboard?

Drill deeper with robust data, actionable insights and AI-powered learning through a cross-platform dashboard.

Benchmark site-to-site, geo-to-geo and platform-to-platform to ensure your systems are at peak performance.

Identify and resolve your top connectivity issues, whether caused by outdated Wi-Fi drivers, incorrect protocol usage, or other issues.

Secure your UCC platforms with flexible governance policies designed to balance enterprise security with user productivity.

Define data access by organizational attributes for right-size permissions.

Discover the true performance potential of your communication and collaboration platforms with a vendor-neutral, cross-platform console.

Provide a standout end-user experience with proactive and secure UCC management

Hybrid or entirely remote workplaces are on the rise, and with them, companies are seeking to deliver a positive employee experience across unified communications and collaboration (UCC) platforms. A seamless end-user experience (EUX) through remote work connectivity and strong data security is a differentiator for organizations, but it is dependent upon an optimized collaboration environment.

This is why enterprises are turning to UCC management dashboards, which enable custom security policies and centralize critical performance data from multiple UCC admin consoles. By using a single dashboard to manage and remediate all platforms, IT teams can quickly detect and resolve communication challenges that impact EUX, such as dropped calls or app crashes. These non-native UCC monitoring tools enable IT to troubleshoot faster and proactively detect risk exposure, providing a positive and more productive end-user experience.

Additionally, UCC management dashboards include custom collaboration governance capabilities to ensure both a secure environment and a positive employee experience. These specialized governance features ensure your collaboration security is customized to your

organization's needs with risk analysis that highlights system blind spots, flexible and adaptive security policies that enable productivity, and automated workflows that create significant time savings. Set your company on the path to a more connected, productive and successful collaboration experience with the right UCC optimization tool.

PowerSuite solution categories

The PowerSuite Management and Security Suite delivers multi-faceted capabilities and integrated functionality in six key areas critical to collaboration and communication platform success. These solutions help enterprise IT teams monitor, analyze and secure multi-platform UCC deployments.

PowerSuite™

Collaboration Management & Security Suite
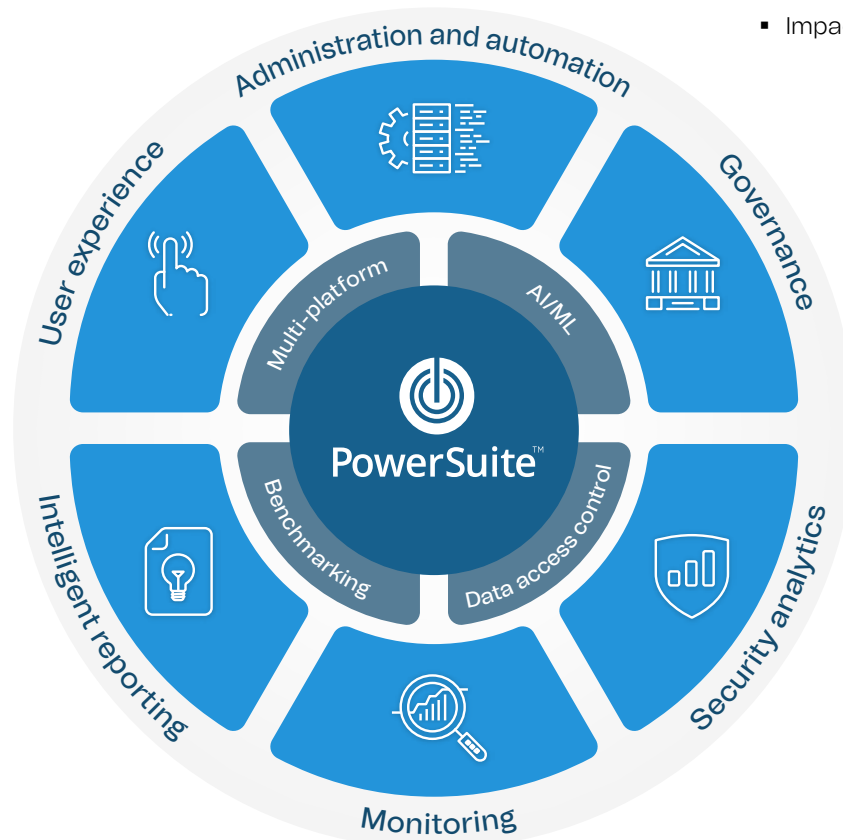
User experience

- Help desk
- User satisfaction
- Executive and room experience tracking

Administration and automation

- Phone number management
- Device management
- Flexible policy enforcement

Governance

- Guest policies
- Team policies
- Adaptive scopes
- Compliance
- Lifecycle management
- Smart policy management
- Impact analysis

Intelligent reporting

- Usage and adoption
- Call reporting
- System troubleshooting
- Problem management
- Service reviews

Monitoring

- End-to-end availability
- PSTN availability
- Room monitoring and problem management

Security analytics

- Guest access
- Team analytics
- User reporting
- Risk assessment

Optimize and secure your collaboration platform experience with a single tool

PowerSuite is the first cross-platform software suite to empower IT teams to manage, optimize and secure UCC platforms, such as Zoom and Microsoft Teams, offering a range of impactful features including:
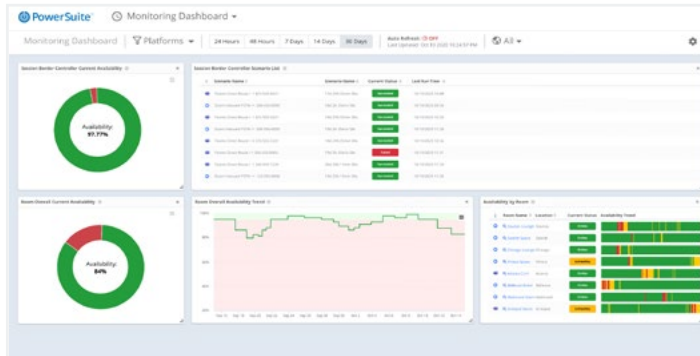

Monitoring

Streamline monitoring across multiple platforms from a single dashboard that combines proactive session border controller monitoring with comprehensive room system coverage. Stay on top of your PTSN and end-to-end availability.
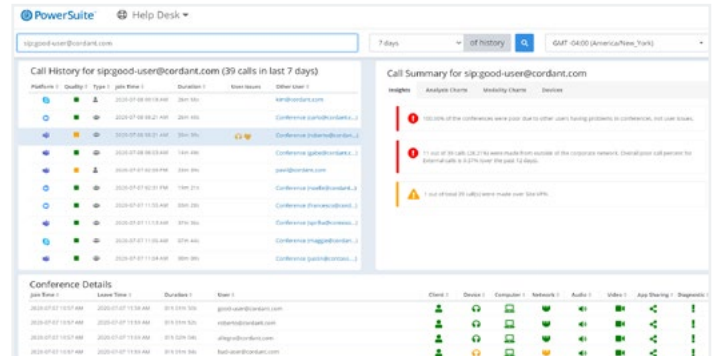

Help desk

Reduce troubleshooting time and improve the end-user experience across UCC platforms with proactive problem detection and actionable and prescriptive guidance on a wide range of usage and adoption issues.
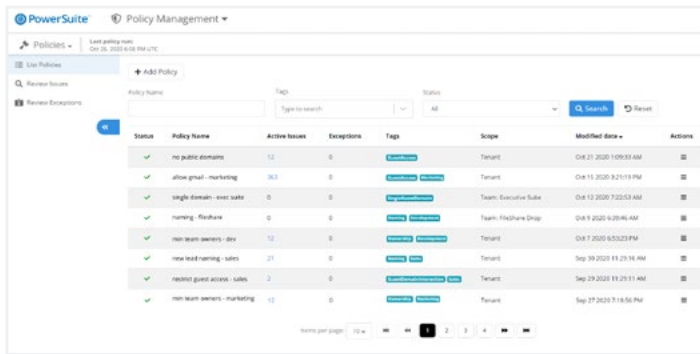

Policy management

Prevent the proliferation of shadow IT caused by rigid native security restrictions, and banish manual security configurations with the use of flexible governance policies. With adaptive scopes, automated workflows and intuitive templates, enterprises can establish security policies that fulfill their individual needs, so employees don't look beyond the firewall for functionality.
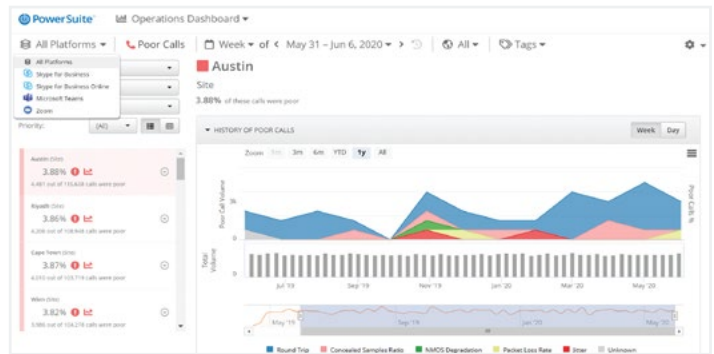

Cloud performance

Identify your top problem areas, including outdated Wi-Fi drivers or client versions, incorrect protocol usage, inconsistent wireless internals and poor server communications. The resulting telemetry guides IT teams through the optimal workflow to keep systems running strong.
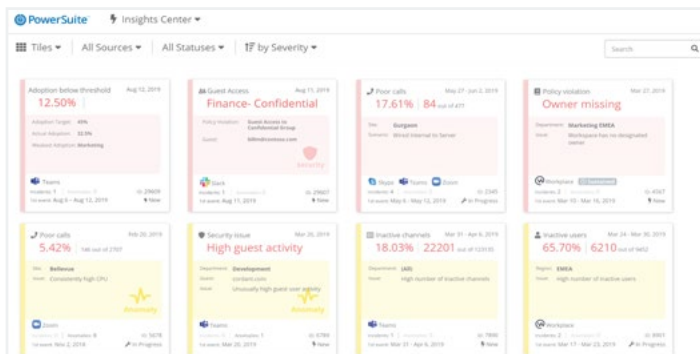
Insights center

Discover problems before they impact end-user experience with predictive analytics, powered by advanced anomaly detection. This intuitive system allows IT to assign and track remediation efforts.
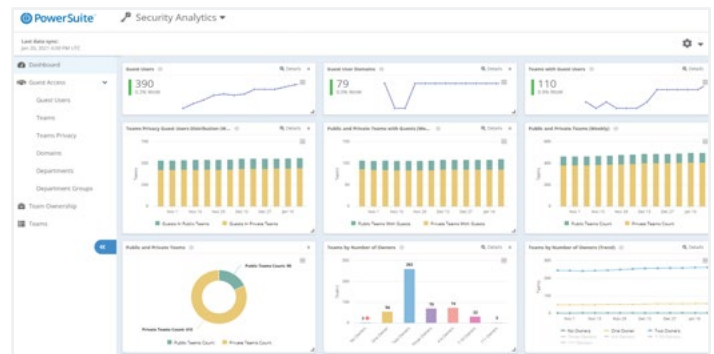
Security analytics

Expose collaboration vulnerabilities with a unique security analytics view. Spotlight unwelcome guest users, dangerous document-sharing techniques and more.

One tool to rule them all

PowerSuite fulfills the three most common UCC needs of the digital workplace:

1. Multi-platform: Organizations that have standardized on only a single UCC platform are increasingly rare – most leverage two or three. And with multiple platforms comes additional connectivity and security problems. Ensure employee productivity and satisfaction with the smooth and uninterrupted UCC end-user experience that PowerSuite provides. Use its single-pane-of-glass view to proactively find and resolve errors across a range of industry-leading UCC platforms.

2. Multi-modality: Conferences, meetings, or calls — no matter what operation your UCC platform is driving, PowerSuite can monitor, secure and enhance your system performance.

3. Multi-location: Whether employees are working in office, in the cloud, or in a hybrid configuration, PowerSuite seamlessly integrates all data types to simplify collaboration troubleshooting, security and management.

Why Unisys?

Unisys is a global technology solutions company that delivers successful outcomes for the world's most demanding businesses and governments. Unisys offerings include digital workplace solutions, cloud and infrastructure solutions, enterprise computing solutions, business process solutions and cybersecurity solutions. For more information on how Unisys delivers for its clients across the commercial, financial services and government markets, visit www.unisys.com.

For more information about how PowerSuite can help you manage, optimize and secure collaboration and communication platforms, please contact us or visit us online.

	PowerSuite Collaboration (standard)	PowerSuite Collaboration (enterprise)	PowerSuite Governance	PowerSuite Plus
General services				
Success services: activation, configuration, onboarding, training, monthly technical reviews	✔	✔	✔	✔
Cloud, on-premises and hybrid deployment support	✔	✔	✔	✔
24×7 phone, email and service portal technical support	✔	✔	✔	✔
Role-based secure access and auditing	✔	✔	✔	✔
Customizable alerts and thresholds	✔	✔	✔	✔
QuickStart video training library	✔	✔	✔	✔
Federated (e.g. ADFS) authentication options	✔	✔	✔	✔
Regular business reviews	✔	✔	✔	✔
Data access control	✔	✔	✔	✔
Software functionality				
Intelligent reporting	✔	✔	✔	✔
Monitoring	✔	✔		✔
User experience		✔		✔
Administration and automation		✔	✔	✔
Security analytics			✔	
Governance			✔	
Full 24×7 managed services				✔

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